

Anna Iskander-Reynolds – professional highlights

Creative facilitation and stakeholder engagement

Anna has deep experience in crafting inclusive, culturally sensitive approaches that foster collaboration, co-production and deliver measurable outcomes.

- With PSW colleagues, design and delivery of bespoke participatory workshops, including Theory of Change, Open Space facilitation and strategic planning.
- With PSW colleagues, facilitation of large-scale events and participatory workshops across locations and specialisms that include conservation, youth and place-based initiatives.
- As part of a King's College project to develop an enriched package of social support for people with psychoses, Anna is designing and facilitating a co-produced Theory of Change process, with an emphasis on achievable outcomes.

<https://www.kcl.ac.uk/research/enriched-package-of-social-support-for-people-with-psychoses>

Long-term thinking...

Anna is a qualified systems thinking practitioner committed to working with others to achieve inclusive social change.

- AS CEO of Boiler House Spaces, a community-based charity in East London, Anna developed and delivered the charity's strategic vision in collaboration with the board of trustees and community stakeholders.
- In this context, she successfully led a £1m capital development project, coordinating multiple stakeholders, including local councils, housing associations, Network Rail, and community representatives.

... combined with a sure grip on present realities

Anna has extensive experience of financial and operational management.

- As CEO of Boiler House Spaces, she streamlined financial processes, improved financial controls, and provided regular updates to funders and the board.
- She also increased the charity's annual income to £450k (excluding capital works) and successfully raised £1.2m over four years.
- As a member of the PSW team commissioned by Marie Curie Cancer Care to work on a UK Department of Health funded programme, Anna managed the budget of £600k, ensuring effective budget monitoring, fund allocation, and compliance with DOH requirements.

Research, monitoring and evaluation

Anna has led a range of participatory research projects, with a focus on agile, realistic evaluation methods.

- As senior research lead for the Centre for Mental Health, Anna conducted rigorous qualitative research and analysis to drive evidence-based improvements in mental health services.
- She also carried out system evaluations in relation to mental health and family relationships and early intervention.

Collaborations and partnerships

Anna understands what is needed to achieve effective cross-sector collaboration.

- She has worked with public health departments, local councils, housing associations and other community organisations to build partnerships that expand the scale and impact of programmes.
- As UK representative of the Kenyan NGO, Wildlife Direct, Anna supported strategic collaborations between UK and Kenyan educational institutions, managed income generation initiatives, and facilitated partnerships to enhance the impact of the organisation.

People management and development

Anna has a track record of successful team leadership and HR management.

- She managed a team of 20, including up to four senior managers, overseeing HR processes such as appraisals, disciplinaries, and salary reviews.
- Leading organisational restructures, she fostered an inclusive workplace culture where diverse perspectives, including those associated with neurodiversities and physical disabilities, are valued and integrated into organisational practices.